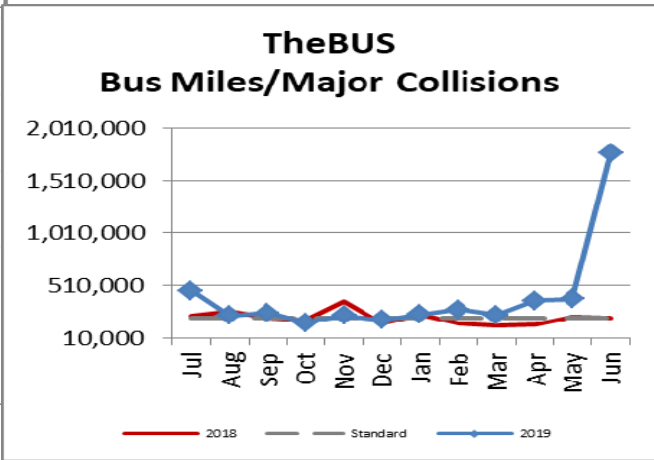
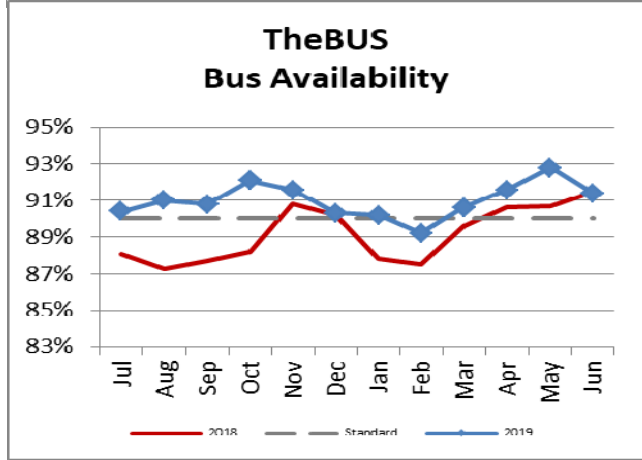
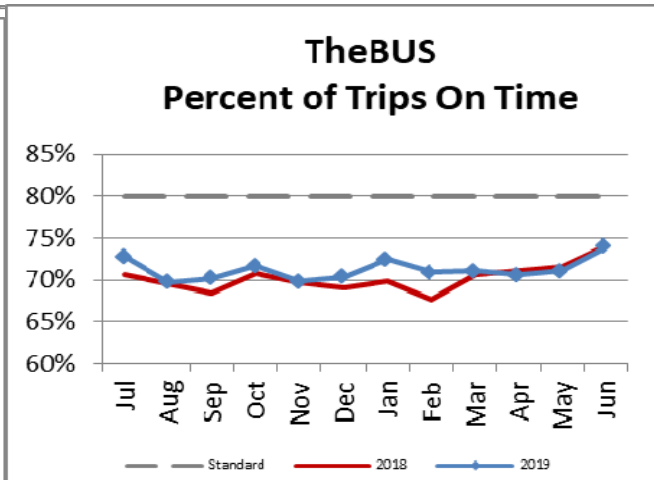
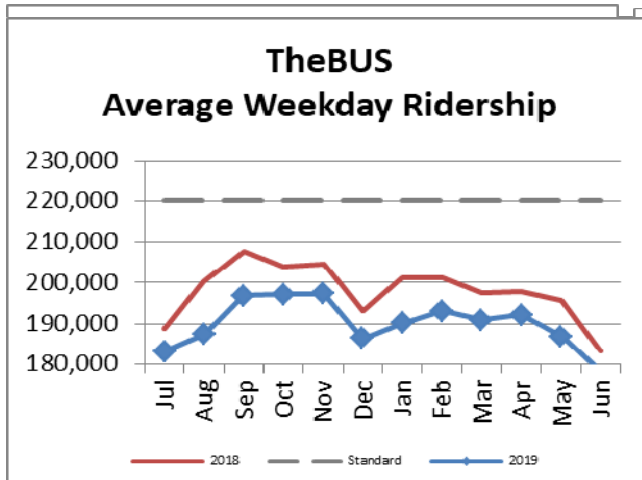


**Oahu Transit Services - Fixed Route**  
**Monthly Performance Report**  
**For the Month Ending June 2019**

Key Performance Indicators (KPI)	June 2019	June 2018	Percent Change	12 Month FY2019	12 Month FY2018	Percent Change	Goals
Total Monthly Ridership	4,506,786	4,899,256	-8.01%	60,946,817	63,536,387	-4.08%	
Average Weekday Ridership	178,214	183,181	-2.71%	189,944	181,581	4.61%	220,000
Percent of Trips On Time	74.0%	74.1%	-0.1%	71.23%	70.25%	0.98%	80%
Bus Availability	91.4%	91.5%	-0.1%	91.0%	89.2%	1.84%	90%
Bus Miles/Major Collisions	1,767,006	199,230	786.92%	398,688	203,851	95.58%	200,000
Preventable Accidents/Million Miles (rolling 12 Mos)				1.30	1.90	31.58%	3.00
Bus Miles/Mechanical Road Calls	10,097	10,305	-2.02%	11,336	9,675	17.17%	10,000
Spare Ratio	19.60%	20.09%	-0.49%	20.19%	20.32%	-0.13%	>20%
Percent of Inspections Completed On Time	100.00%	100.00%	0.00%	100.00%	100.00%	0.00%	98%
Percent Maintained Pullouts	98.61%	99.62%	-1.01%	99.18%	99.44%	-0.27%	100%
Cost per Hour	\$133.46	\$122.89	8.60%	\$130.05	\$125.60	3.54%	\$120
Cost per Trip	\$3.91	\$3.30	18.48%	\$3.44	\$3.16	8.68%	\$2.50
Cost per Mile	\$9.97	\$9.02	10.60%	\$9.52	\$9.23	3.09%	
Farebox Recovery	23.44%	27.35%	-3.91%	26.28%	27.10%	-0.82%	30%
Trips per Hour	34.13	37.23	-8.34%	37.88	39.67	-4.52%	48
Trips per Mile	2.55	2.73	-6.65%	2.77	2.92	-4.96%	
Passenger Miles per Revenue Hour	209.24	197.57	5.91%	208.46	212.02	-1.68%	250
Average System Speed	12.52	12.75	-1.80%	12.72	12.71	0.11%	
Percent Complete in 30 Days (Customer)	97.00%	97.80%	-0.8%	96.70%	97.01%	-0.3%	
Complaint Rate (Complaints per 100,000 trips)	10.12	10.41	-2.80%	9.24	10.06	-8.12%	10



**Oahu Transit Services - Fixed Route  
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